



Enhancing Air Cargo Security and Facilitation

Collaborative solutions to future challenges

Hosted by the Kingdom of Bahrain

ICAO-WCO Joint Conference | Gulf Hotel, Manama, Bahrain | 16 – 17 April 2014

PROGRAMME

DAY 1

WEDNESDAY

16 APRIL 2014

09:30

OPENING CEREMONY

Under the patronage of His Excellency
Lieutenant-General Shaikh Rashed bin Abdulla Al Khalifa
Minister of Interior, Kingdom of Bahrain

Welcoming addresses:

- H.E. Lieutenant-General Shaikh Rashed bin Abdulla Al Khalifa
- H.E. Engineer Kamal bin Ahmed Mohammed, Minister of Transportation and Acting Chief Executive of the Economic Development Board, Kingdom of Bahrain

Keynote addresses:

- Mr. Raymond Benjamin,
Secretary General, International Civil Aviation Organization (ICAO)
- Mr. Kunio Mikuriya,
Secretary General, World Customs Organization (WCO)
- Mr. Bishar Abdurahman Hussein,
Director General, Universal Postal Union (UPU)

Presentation of gifts

10:15

REFRESHMENTS AND NETWORKING BREAK

Sponsored by: DHL



DAY 1

WEDNESDAY

16 APRIL 2014

10:45

SESSION 1: OVERVIEW ON ENHANCING AIR CARGO SECURITY AND FACILITATION

An integrated cargo system to facilitate the safe and secure transport of goods by air

Address by moderator

Panel discussion

- **Mr. Kunio Mikuriya**, Secretary General, WCO
- **Mr. Jim Marriott**, Chief, Aviation Security Branch, ICAO
- **Mr. Gordon Wright**, Senior Manager, Customs and Cargo Trade Facilitation, International Air Transport Association (IATA)
- **Mr. Douglas Brittin**, Secretary General, The International Air Cargo Association (TIACA)
- **Mr. Steven John Morris**, Chair, Customs Affairs Institute, International Federation of Freight Forwarders Associations (FIATA)

Moderator for panel discussion:

Mr. Bernard Lim, Director, International Relations and Security, Singapore Ministry of Transport

12:00

LUNCH AND NETWORKING BREAK

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DAY 1

WEDNESDAY

16 APRIL 2014

13:15

SESSION 2:

**HOW SECURITY CONTRIBUTES TO THE ECONOMIC
COMPETITIVENESS OF THE AIR CARGO INDUSTRY**

The importance of air cargo and the positive role that security and regulatory developments can play in improving industry competitiveness

Address by moderator

Presentations and Panel discussion

- **Mr. Enno Osinga**, Vice-Chairman of the Board of Directors, TIACA
- **Dr. Tiju Thomas**, Consul (Economic and Customs), **Consulate General of India, Dubai**
- **Mr. Kester Meijer**, Director Operational Integrity, Division Safety & Quality Manager (DSQM), KLM CARGO
- **Mr. Michael Rossell**, Director ICAO Relations, Airports Council International (ACI)

Moderator for panel discussion:

Ms. Angela Strachan, International Expert, Trade Facilitation and Private Sector Development

14:30

REFRESHMENTS AND NETWORKING BREAK



Sponsored by: DHL

DAY 1**WEDNESDAY****16 APRIL 2014****15:00****SESSION 3:****INDUSTRY PERSPECTIVE ON ENHANCING
AIR CARGO SECURITY AND FACILITATION**

Operational and business initiatives in addressing current security threats while facilitating the movement of goods through the supply chain

Address by moderator

Presentations and Panel discussion

- **Mr. Gordon Wright**, Senior Manager, Customs and Cargo Trade Facilitation, **IATA**
- **Mr. Suheil Shreiteh**, Head of Freight and Postal Services, Middle East Airlines, Arab Air Carriers Organization (**AACO**)
- **Mr. Carlos Grau Tanner**, Director General, Global Express Association (**GEA**)
- **Mr. Stephen Morris**, Chair, Customs Affairs Institute, **FIATA**

Moderator for panel discussion:

Ms. Carolina Ramírez-Taborda, Chairman, Security Task Force, Global Air Cargo Advisory Group (**GACAG**)

16:30**END OF DAY 1****19:00****Pick up from Gulf Hotel – dress code: casual****19:30****EVENING RECEPTION**

Mövenpick Hotel – Hosted by **Bahrain Customs Affairs**

**22:00****Transportation back to Gulf Hotel**

DAY 2

THURSDAY

17 APRIL 2014

09:00

SESSION 4:

**STRENGTHENING AIR CARGO SECURITY AND
FACILITATION THROUGH REGIONAL AND NATIONAL
COOPERATION**

Best practices to enhance cooperation and collaboration between
aviation security and Customs

Address by moderator

Presentations and Panel discussion

- **Ms. Ebby Khaguli**, Acting Chief Manager Customs Services, Kenya Revenue Authority and **Ms. Hellen Nthenya Makau**, Aviation Security Inspector, Kenya Civil Aviation Authority
- **Mr. Ed Broekema**, Customs Senior Policy Adviser, Ministry of Finance and **Mr. Joost Rooijackers**, Senior Policy Officer, National Coordinator for Counterterrorism and Security, **The Netherlands**
- **Mr. Carlos Mestre Zamarreño**, Head of Unit, Aviation Security, DG MOVE and **Ms. Suzanne Stauffer**, Head of Security Sector, DG TAXUD, European Commission (EC)
- **Mr. Justin Jedlinski**, Chief, Integrated Cargo Security, **Transport Canada** and **Ms. Jin Randhawa**, Senior Program Advisor, Pre-Border Programs, **Canada Border Services Agency**

Moderator for panel discussion:

Ms. Asha Menon, Senior Technical Officer, WCO

10:15

REFRESHMENTS AND NETWORKING BREAK

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CHISHOLM ENTERPRISES

DAY 2

THURSDAY

17 APRIL 2014

10:45

SESSION 5:**THE POTENTIAL FOR ADVANCE INFORMATION TO
ENHANCE AIR CARGO SECURITY AND FACILITATION**

Is advance information part of the solution? Best practices and future challenges

Address by moderator

Presentations and Panel discussion

- **Ms. Yvonne Mokgako**, Aviation Security Expert,
African Civil Aviation Commission (AFCAC)
- **Mr. Mohamed Khalil**, Head of the Modernized Customs Center,
Cairo International Airport
- **Mr. Daniel Cortez**, Postal Security Programme Manager,
Universal Postal Union (UPU)
- **Mr. Mark Dillon**, Senior Policy Advisor, HM Revenue and Customs,
United Kingdom
- **Ms. Regina Kang**, Programme Manager for the Air Cargo Advance
Screening (ACAS) pilot, US Customs and Border Protection (US CBP)
- **Mr. Howard Stone**, Vice President Global Programs, UPS Corporate
Aviation Security, Global Express Association (GEA)

Moderator for panel discussion:

Ms. Patricia Reverdy, Deputy Executive Secretary,
European Civil Aviation Conference (ECAC)

12:30

LUNCH AND NETWORKING BREAK

Sponsored by the Bahrain Airport Company



DAY 2

THURSDAY

17 APRIL 2014

14:15

**SESSION 6:
CONCLUSION**

Solutions to address current and future challenges

Address by moderator

Panel discussion

- **Ms. Asha Menon**, Senior Technical Officer, **WCO**
- **Mr. Carlos Mestre Zamarreño**, Head of Unit, Aviation Security, DG MOVE, European Commission
- **Mr. Douglas Brittin**, Secretary General, **TIACA**
- **Ms. Carolina Ramírez-Taborda**, Chairman, Security Task Force, Global Air Cargo Advisory Group (**GACAG**)

Moderator for panel discussion:

Mr. David Sterland, Regional Officer Aviation Security & Facilitation (Middle East), **ICAO**

15:00

CLOSING REMARKS

- **H.E. Shaikh Mohammed Bin Khalifa Al-Khalifa**, President of Customs, Ministry of Interior, Kingdom of Bahrain
- **Mr. Ahmed Al Nemah**, Acting Undersecretary for Civil Aviation Affairs, Ministry of Transportation, Kingdom of Bahrain

15:30

**END OF CONFERENCE and ICAO EXHIBITION
REFRESHMENTS AND NETWORKING BREAK**

Sponsored by: Bahrain Airport Company



BIOGRAPHIES

**H.E. Lieutenant-General Shaikh Rashed bin Abdulla Al Khalifa, Minister of Interior**

Shaikh Rashed was appointed Minister of Interior, Kingdom of Bahrain, on 21 May 2004.

Within a very short span of time, he re-organized the Ministry and its various structures, and went on to play a vital role in establishing and enhancing bilateral relations with other countries. Under his leadership, the Ministry has formalized its co-operation with the Interior Ministries of the United States, United Kingdom, Turkey, France, Russia and others.

Keeping in view the trend of greater interaction between the public and the Police, Shaikh Rashed established the innovative Community Police Service in Bahrain, which has tremendously increased the intimacy between the public and the Police. The Ministry has recently also introduced an Independent Ombudsman in line with international standards to investigate and redress complaints from the public.

Shaikh Rashed strongly believes that security is no longer an internal issue. And from that perspective, he took the initiative to organize an international security forum in Bahrain in 2007 and 2009; the first platform of its kind where internationally acclaimed experts, technocrats, and policy makers both from the governmental and private sector attended to exchange views.



H.E. Engineer Kamal bin Ahmed Mohammed

His Excellency Kamal bin Ahmed Mohammed was appointed Minister of Transportation in February 2012. He holds overall responsibility for Bahrain's transport infrastructure covering policy, regulation and the development and delivery of projects to meet the Kingdom's future transport needs, as well as the country's postal services.

Additionally, in March 2012, Kamal bin Ahmed was appointed Acting Chief Executive to the Economic Development Board, the public agency with overall responsibility for attracting inward investment into Bahrain and supporting initiatives that help enhance the investment climate in the country.

Prior to his appointment as Transport Minister, Kamal bin Ahmed was Minister of Cabinet Affairs from February 2011. He previously spent 7 years at the Economic Development Board leaving his role as Chief Operating Officer to become a Government Minister. He is currently a board member of the following organisations: Bahrain Mumtalakat Holding Company (Mumtalakat); Bahrain Economic Development Board; Gulf Air; Quality Assurance Authority for Education and Training (QAAET); and Higher Education Council (HEC).

Kamal bin Ahmed holds a Bachelors in Civil Engineering from the University of Bahrain and a Master's Degree in International Project Management from Leeds University.



Mr. Raymond Benjamin

Mr. Benjamin has been Secretary General of the International Civil Aviation Organization since August 2009. His extensive career in civil aviation spans more than 30 years. It includes 13 years as Executive Secretary of the European Civil Aviation Conference (ECAC) where he was responsible for the development of policy advice and strategic options to the President and to the 42 Member States of the Conference. Prior to joining ECAC, Mr. Benjamin was Chief of the Aviation Security Branch of the Air Transport Bureau of ICAO from 1989 to 1994. Among his responsibilities was the provision of advice to the Secretary General and the President of the Council on security policy matters and the development of a worldwide airport assessment and technical assistance programme. He also served as Air Transport Officer and Deputy Secretary of ECAC from 1982 to 1989 and held various positions in the Civil Aviation Administration of France from 1973 to 1982.

Mr. Benjamin holds a Master's Degree in Public Law and Diplomas from the Institute of Political Studies and the Institute of Higher International Studies, Paris.

A French citizen, he was born on 24 November 1945, in Alexandria, Egypt.



Mr. Kunio Mikuriya

Mr. Mikuriya has been Secretary General of the World Customs Organization (WCO) since 1 January 2009. He provides leadership and executive management for the global Customs community's priorities, including developing global Customs instruments, standards, and tools; securing and facilitating global trade; realizing revenues; building Customs-business partnerships; and delivering capacity building in support of Customs reform and modernization. In addition, Mr. Mikuriya is leading efforts in support of

implementation of the World Trade Organization's (WTO) Agreement on Trade Facilitation.

Prior to joining the WCO, he worked for Japan's Ministry of Finance for 25 years. During his career with the Ministry, Mr. Mikuriya occupied a variety of senior posts, which have given him broad experience and knowledge in Customs, trade, development, budget, and financial policies. He served as Director of Enforcement where he led efforts to fight illicit trade, then as Director of Research and International Affairs paving the way for the conclusion of the first regional trade agreement for Japan, and then as a Counsellor in the Tariff and Customs Bureau. He also served as Director of Salaries and Allowances to coordinate remuneration levels for the entire government workforce, and as the Budget Controller for Foreign Affairs, Official Aid, International Trade and Industry, in the Budget Bureau. In addition, he spent time as a Counsellor at the Japanese Mission to the WTO in Geneva and participated in the GATT Uruguay Round trade negotiations.

Mr. Mikuriya has a degree in law from the University of Tokyo and a Ph.D in international relations from the University of Kent.



Mr. Bishar Abdirahman Hussein

Mr. Hussein's four-year mandate as Director General of the International Bureau of the Universal Postal Union (UPU) began in January 2013. The UPU is the United Nations' specialized agency for postal services. His vast experience of the postal sector encompasses 30 years and includes time served as CEO of the Kenyan Post. Mr. Hussein is also well versed in UPU and diplomatic matters, having spent six years as Kenyan ambassador to the Gulf region, based in the United Arab Emirates.

Prior to his election as Director General, he chaired the UPU Council of Administration from 2009 to 2012.



H.E. Shaikh Mohammed Bin Khalifa Al-Khalifa

Shaikh Mohammed is the President of Customs, Ministry of Interior, Kingdom of Bahrain.

Prior to his current position, he held posts as the Undersecretary of the Ministry of Transportation, as well as successive posts within Financial and Administrative Affairs at the Ministry of Justice and Islamic Affairs. Shaikh Mohammed represents the Kingdom of Bahrain in various regional and international fora. He has contributed to the privatization of the transport and telecommunications sectors and is a holder of the H.H. Sheikh Isa bin Salman Al Khalifa's Award.

He holds a Bachelor's Degree in Business Administration and has completed a Course in Public Administration for Executives.



Mr. Ahmed N. Al Nemah

Mr. Al Nemah has been the Acting Undersecretary for Civil Aviation Affairs for the Kingdom of Bahrain since January 2013. He reports directly to The Minister of Transportation and is responsible for all issues related to civil aviation for the Kingdom of Bahrain.

In his capacity as Acting Undersecretary, he is responsible for overseeing the strategic development of Aviation Services in Bahrain. He is also instrumental in developing and implementing an open skies policy for the Kingdom, including securing the interest of the national carrier Gulf Air in the international market through bilateral negotiations.

In addition, his responsibilities include successful negotiations of aviation bilateral agreements and achieving open skies agreements with nations worldwide. Mr. Al Nemah also serves on the Supreme Organising Committee for the Bahrain International Airshow as appointed by H.H. The Prime Minister of the Kingdom of Bahrain.

Mr. Al Nemah began his career with Bahrain Civil Aviation in 1978 as an air traffic controller. Prior to his appointment as the Acting Undersecretary for Civil Aviation Affairs, he was the Assistant Undersecretary for Civil Aviation Affairs from 2005-2013 and the Director of Air Transport from 2001-2005.



Mr. Douglas Brittin

Mr. Brittin was appointed to the position of Secretary General at The International Air Cargo Association (TIACA) in August 2013.

Prior to TIACA he served in the United States Department of Homeland Security's Transportation Security Administration (TSA) Air Cargo Office. Upon joining TSA in June 2007 as Air Cargo Manager, he was responsible for the development of the Certified Cargo Screening Program in the United States, as well as forwarder security programmes and screening technology development.

He was promoted to the TSA's Senior Executive Service (T-SES) as Division Director, Air Cargo at TSA headquarters in Arlington, Virginia in May 2010, where he was additionally responsible for global air cargo security policy, vulnerability assessments, all-cargo operator programmes and industry engagement, managing a budget of \$122 million and a staff of security experts, programme managers and contractors.

Mr. Brittin has held executive level sales, marketing and operations positions within the transportation and logistics industry at companies such as BAX Global, Panalpina, Emery, and Menlo Worldwide. He has over 30 years' experience in the industry, including the rail and trucking sectors.

Mr. Brittin is a graduate of the University of Denver.



Mr. Ed Broekema

Mr. Broekema is Senior Policy Advisor, Ministry of Finance, Customs and Consumer Tax Directorate, the Netherlands. He worked for more than 41 years in the Customs environment, including for the past 20 years in national and international Customs policy and legislation, with specific experience in trade facilitation, harmonization and standardization of Customs procedures; IT, data requirements etc.

Mr. Broekema was a delegate for the Netherlands for many years in international meetings at the WCO, IMO, ICAO, ECAC and the EU and chaired for these organizations a number of committees, project groups, and working groups.

From 1995 to 2011, he served as a delegate involved in the negotiations on the Revision of the WCO Revised Kyoto Convention.

Finally, since 2010, Mr. Broekema has been involved in work related to aviation security for the WCO, ECAC and the EU, including cargo-related matters and passenger-related information.



Mr. Daniel Cortez

Mr. Cortez is in a secondment position as the Postal Security Program Manager at the UPU. He implements the Postal Security Group's work plans and is the UPU's chief security officer. He serves as the primary liaison with international organizations for collaboration on safety and security matters affecting the world's posts.

Mr. Cortez is a United States Postal Inspector with the United States Postal Service (USPS) Postal Inspection Service, which he joined in 1991 after working with the United States Department of Justice. The Postal Inspection Service serves as the federal law enforcement agency for the USPS. His career has focused on protecting the USPS by implementing and executing programmes relating to security, emergency preparedness, risk assessments and criminal investigations.



Mr. Mark Dillon

Mr. Dillon is Senior Policy Advisor, Her Majesty's Revenue and Customs (HMRC).

He has policy responsibilities for Supply Chain Security and Mutual Recognition. He represents HMRC in a wide range of European Union and World Customs Organisation meetings, and has been actively involved in the two European Union Air Cargo Security Pilots (Courier and PRECISE) from their beginning.

Mr. Dillon joined Her Majesty's Customs and Excise in 1979 as an officer in London Port and went on to work in other ports in both landing and shipping and anti-smuggling roles. Returning to London in 1989, he was part of the IT development team for the United Kingdom's main customs declaration processing system called CHIEF, which he went on to manage operationally.

Prior to his current role, he was a United Kingdom Project Manager responsible for delivering all of the United Kingdom business and IT aspects of the European Union Export Control System.

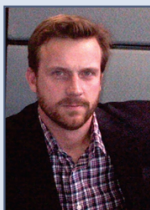


Mr. Carlos Grau Tanner

Mr. Grau Tanner, a Spanish and Swiss citizen, is the Director General of the Global Express Association, which represents DHL Express, FedEx Express, TNT Express and UPS. In this capacity, he is involved in international policy issues in the areas of trade, trade facilitation, customs, post, and civil aviation, including air cargo security.

Before joining GEA in 2010, Mr. Grau was Director, Government and Industry Affairs at the International Air Transport Association in Geneva, Switzerland for eight years. Previously he held a similar position at Swissair in Zurich. He joined the private sector from the Council of Europe in Strasbourg, France, where he had worked as an international civil servant for five years. He has fifteen years' experience in strategic business-Government relations and international business advocacy.

Mr. Grau holds a degree in law from the University of Barcelona, Spain, and a Master's Degree in Law and Diplomacy from The Fletcher School at Tufts University in Boston.



Mr. Justin Jedlinski

Mr. Jedlinski has over 15 years of experience in supply chain and transportation security.

Since joining Transport Canada in 2009, Mr. Jedlinski has had significant involvement in the design, development and implementation of Canada's National Air Cargo Security Program.

Most recently, he has been responsible for leading Transport Canada's air cargo security commitments under the PACT (Preload Air Cargo Targeting) pilot project jointly administered with the Canada Border Services Agency (CBSA), in addition to efforts on mutual recognition, harmonization, and capacity development.



Ms. Regina Kang

Ms. Kang is the programme manager for the Air Cargo Advance Screening (ACAS) pilot for United States Customs and Border Protection (CBP), Department of Homeland Security, developing policies based on national operations targeting high-risk cargo, and leading consultations with industry. As the CBP lead responsible for transitioning the ACAS pilot into a regulation, she initiated the rulemaking process in 2013.

Previously, she worked in the CBP Office of International Affairs representing United States positions at international organizations. She received the Commissioner's Ambassador Award in 2011 as part of the Automated Targeting System-Global team.



Ms. Ebby Khaguli

Ms. Khaguli is currently Acting Chief Manager Customs Services. Previously, she was Senior Assistant Commissioner Export Processing Zones and Bonded Warehouses, Head of the International, Intergovernmental and Regional Cooperation, Valuation and Tariff and Border Management.

Her duties include supervision, training, mentoring, revenue collection, and enforcement activities. She received a commendation for active participation in the Doha Development Agenda, as well as WCO recognition for exemplary contributions to revenue authorities and development of the PSI phase out strategy for Kenya Customs.

Ms. Khaguli's academic qualifications include Master Trainer in Customs Valuation, and Master of Arts degree in Economics. Outgoing, Result oriented team member, a change Commended for exemplary revenue collection, and an excellent negotiator.



Mr. Mohamed Khalil

Mr. Mohamed Khalil is the Head of the Modernized Customs Center within the Central Directorate for Air Imports & Exports at Cairo International Airport, beside his practical experience in the field of Air Cargo, Postal Cargo, Vehicles customs and the General Directorate for Free Shops he is also a prominent lecturer at the Egyptian Customs Institute and other teaching institutions as well.



Mr. Bernard Lim

Mr. Lim is Director for International Relations and Security with the Ministry of Transport, Singapore. His key responsibilities include formulating and managing policy matters concerning international relations, transport security and transport emergency preparedness in Singapore.

He is currently the Chairman of the International Civil Aviation Organization Aviation Security Panel (since 2011) and also the Vice-Chairman of the Asia-Pacific Economic Co-operation Aviation Security Experts Sub-Group. He had also led the ICAO Aviation Security Panel Working Group that developed the ICAO Comprehensive Aviation Security Strategy (2011-2016); the Working Group on Guidance Material; the Working Group on Screening of Non-Passengers; and is currently the Rapporteur for the Working Group on Air Cargo Security.

Mr. Lim is also a member of various crisis management teams. He was involved in the management of major crisis incidents such as the air crash of SilkAir flight MI185 and Singapore Airlines SQ006; the management of aviation security operations in the immediate aftermath of the terrorist attacks of 9/11, Severe Acute Respiratory Syndrome (SARS), H1N1, and other incidents.

Mr. Lim holds a Master's Degree in Public Administration from the University of Liverpool, United Kingdom. He was trained in crisis management at the Emergency Planning College in York, United Kingdom, and in Leadership at the John F Kennedy School of Government, Harvard University. He has received several awards including the Public Administration Medal (Silver) in 2012.



Ms. Hellen Nthenya Makau

Ms. Makau has worked with the Kenya Civil Aviation Authority as an Aviation Security Inspector for the last eight years. She worked as an aeronautical communications officer in the same organization for 12 years before joining the Aviation Security Department.

Ms. Makau is an ICAO Certified Aviation Security Instructor (Short-Term Expert) and a member of the MANPADS Mitigation Working Group (MMWG) for Kenya. She participated actively in the International Air Transport Association Secure Freight programme project for Kenya and provides Secretariat functions to the National Civil Aviation Security Committee, as well as performing aviation security quality control functions.



Mr. Jim Marriott

Mr. Marriott is Chief, Aviation Security Branch, International Civil Aviation Organization (ICAO), based in Montréal. In this capacity since May 2010, he leads ICAO's activities in aviation security and facilitation policy and standards development, the Universal Security Audit Programme, international aviation security and facilitation assistance and capacity building, the ICAO Machine Readable Travel Documents / Traveller Identification Programme, and the ICAO Public Key Directory.

During 25 years with Transport Canada, Mr. Marriott occupied a variety of positions with increasing responsibility and complexity in the transportation security field. He played a major role in developing Canada's aviation, marine and surface transportation security programmes from 1985 until joining ICAO.



Mr. Kester Meijer

At the senior executive level in aviation security, Mr. Marriott has extensive experience in international relations, policy and regulations development, strategy, oversight, critical incident management and organization development. He is an internationally recognized expert in the field of aviation security.

Kester Meijer is Chairman of the Association of European Airlines – Cargo Security Workgroup. In this capacity he has an excellent overview of the state of play on Cargo Security legislation and he is very active in the dialogue between regulators and industry.

Next to this he is active in the IATA Cargo Security Task Force and co-chair of the industry wide Master Operating Plan Advisory Group.

Kester Meijer works at Air France – KLM Cargo as Director Operational Integrity. He is member of the Operations Management Team and AF-KL-MP Joint Cargo Operations Team. He oversees the operational relationship between Cargo, the other Airline divisions, partners and regulators. Key areas are Payload Forecasting, Operations Control, Compliance, Flight Safety, Emergency Response, Cargo Security, Contingency Management, Quality Assurance, C2K, Operational Training and Communication.



Ms. Asha Menon

Ms. Menon is Malaysian in nationality. She joined the Royal Malaysian Customs (RMC) Service in 1990 and worked in various capacities in the Malaysian Customs Administration, mainly in the international area. Posted as the Malaysian Customs Attaché to the Malaysian Embassy at

Brussels from June 2002 until February 2009, she was responsible for representing RMC at different international forums.

Ms. Menon joined the WCO as a Technical Officer in March 2009. She is currently assigned to the Compliance and Facilitation Directorate, working and managing issues relating to the SAFE Framework of Standards (SAFE); air cargo security; Authorised Economic Operator (AEO); scanning matters (NII); Container Seals (CSDs); temporary admission (ATA Carnet); the Container Convention; Smart and Secure Trade Lanes (SSTL) Pilot; and relations with certain international organizations.

Ms. Menon's academic qualifications include a degree in law from the University of London and a Master's Degree in International Strategy and Diplomacy from the National University of Malaysia, Kuala Lumpur.



Mr. Carlos Mestre Zamarreño

Born in Madrid, Spain, in 1961, Mr. Zamarreño has practised law in the United Kingdom, Spain and Belgium. In 1993 he joined the European Commission, in Brussels, as administrator for the Directorate-General for External Relations.

From 1999 to 2003, Mr. Mestre worked at the World Bank, Washington DC, as senior Counsel of the Multilateral Investment Guarantee Agency. In 2004 he was appointed Chief Negotiator of aviation agreements, and subsequently Deputy Head of Unit of the Internal Market Unit, in the Directorate-General for Mobility and Transport (DG MOVE), Aviation Directorate.

He is currently Head of Unit in charge of aviation security within the Policy Coordination and Security Directorate of DG MOVE.



Ms. Yvonne Dinah Mokgako

Ms. Mokgako is the Aviation Security Expert of the African Civil Aviation Commission (AFCAC).

She has been in the aviation industry since 1995. She started her career as an Aviation Bilateral Officer at the Department of Transport of South Africa, from where she moved on to the South African Civil Aviation Authority as an Aviation Security Inspector. In this capacity, she inspected all South African security designated airports and air carriers which operate into South Africa. Ms. Mokgako was later redeployed by the Department of Transport as Deputy Director: Aviation Security from 2007 to 2013.

She obtained her Bachelor's Degree and Higher Diploma in Transport Management from Rand Afrikaans University (RAU), in the Republic of South Africa.

Ms. Mokgako is a well renowned ICAO Security Auditor, who has audited different African States, hence her recent posting to the Secretariat of AFCAC.



Mr. Stephen John Morris

Mr. Morris is Executive Director, Customs Brokers and Forwarders Council of Australia Inc. (CBFCA), and the Chair, Customs Affairs Institute, FIATA.

For over 45 years, Mr. Morris has operated in both a public and private sector capacity in the field of regulatory compliance, in particular that related to customs, biosecurity, transport security, and other trade-related matters.

This representation, as a director of several international, regional, and national non-governmental entities, has seen him represent those bodies at the WCO and other international and regional forums.

Mr. Morris holds a Master's Degree in Justice, and other qualifications in law, accounting, and international trade. In his capacity at FIATA and the CBFCA he represents the interests of service providers in international trade logistics and supply chain management.



Mr. Enno D. Osinga

Mr. Osinga, Senior Vice President Cargo, Amsterdam Airport Schiphol, has had a distinguished career in aviation and logistics.

Dutch born and educated he served as an officer in the Royal Netherlands Marine Corps. Following the completion of his degree in Business Administration at Bradford University (UK) he spent some years with ITT UK and ICI UK in various positions.

He joined KLM Royal Dutch Airlines in 1978 and over a period of 20 years worked in senior management positions in the Netherlands and abroad. He then moved to DHL Express as Managing Director the Netherlands and was later invited to become a member of the European Board of DHL Express. During that period he was also Vice Chairman of Transport and Logistics The Netherlands, the employer's organization for the transport industry.

In September 2006, he joined the Schiphol Group as Senior Vice President Cargo. In this role, he is responsible for the implementation of the long term Cargo Strategy of the Airport through which Schiphol will safeguard its position as a leading Mainport for the logistics industry.

Mr. Osinga is a non-executive board member of Cargonaut, the community system of the Dutch air cargo community. He is Vice Chairman of TIACA and a board member of ACN, the Dutch Air Cargo Association. He is member of the Executive Board of DINALOG, the Dutch Institute for Advanced Logistics.



Ms. Carolina Ramírez-Taborda

Ms. Ramírez-Taborda is Head, Secure Freight, IATA. Her career in aviation started in 2004, when she joined IATA. Cargo Security became Carolina's passion and drove her to join the Secure Freight team. She has been leading and growing the initiative since 2010.

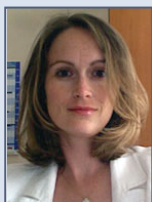
Ms. Ramírez-Taborda is currently managing Secure Freight Pilots in Malaysia, Kenya, Mexico, Chile, Egypt, United Arab Emirates, Jordan, Brazil, and Bahrain. The Russian Federation, Turkey, and the Philippines will kick off in 2014; Thailand, Kazakhstan, Vietnam, Saudi Arabia, India and Lebanon are in the current pipeline.

Ms. Ramírez-Taborda has great fun in dealing with these challenges and continues embracing change in her life. She is based in Geneva, Switzerland.



Ms. Jin Randhawa

Jin is the Senior Program Advisor for Canada's Pre-Load Air Cargo Targeting (PACT) Pilot. Jin has been with Canada Border Services Agency (CBSA) since 1998. She started as a Border Services Officer and worked in both Air and Marine Modes. Jin has also served as the Manager of Port Operations and Security for Port Metro Vancouver and as part of an extended security team, created Operational Security Plans for the



Ms. Patricia Reverdy

Ms. Reverdy became Deputy Executive Secretary of the European Civil Aviation Conference (ECAC) in March 2008. She is responsible for economic regulation, security and facilitation.

Ms. Reverdy has over 15 years of experience in civil aviation. She first joined ECAC in September 2001 as Aviation Security Audit and Assistance Officer, having previously worked for the Swiss Federal Office of Civil Aviation (1995-2001).



Mr. Joost Rooijackers

Mr. Rooijackers is working as a senior policy officer for the Dutch National Coordinator for Security and Counterterrorism (Ministry of Security and Justice). He is responsible for air cargo security policy, the Dutch explosives detection dogs programme, and working on further development of training and high risk flight.

Prior to his switch to the policy department, Mr. Rooijackers worked as an inspector for aviation security for three years. Prior to joining the National Coordinator for Security and Counterterrorism, Mr. Rooijackers was managing the training department at Amsterdam Airport Schiphol of a worldwide operating security company. Before joining the training staff, he was working as a high risk flight agent.

Mr. Rooijackers holds a Bachelor's Degree in business economics and a specialization in security policy (University of Amsterdam).

**Mr. Michael Rossell**

Mr. Rossell is Director – ICAO Relations, Airports Council International (ACI). He joined ACI World in 2012, where he is primarily responsible for developing relations with ICAO and other international organizations on the whole range of civil aviation policy matters. In addition, he is responsible for policy on aviation security, in particular on the collaborative Smart Security project (with the International Air Transport Association) and on environmental protection.

From 2006 to 2012, he was the United Kingdom Permanent Representative and, in 2011/12, First Vice President of the ICAO Council. He has extensive experience of international civil aviation regulation and policy making, in particular where these regulations and policies have a direct impact on the safe, secure and sustainable development of international air transport.

Previously, Michael was the United Kingdom Transport Attaché to the European Union (2003 to 2006) where he chaired the transport working groups during the United Kingdom Presidency of the EU. He brokered European agreements on the legislative framework for Community action to improve air safety and on new rights for passengers with reduced mobility travelling by air. He has also represented the United Kingdom in taking forward policy on other aviation issues including market liberalisation, slots, insurance, security, safety, and on environmental protection.

Michael has a BSc Degree in Geology from Edinburgh University and Master's Degrees from both Durham and Sheffield Universities. He was also a Fulbright Fellow at the Hubert H. Humphrey Institute for Public Policy at the University of Minnesota in 1994-95 where he studied the effect of the 1978 deregulation of the aviation industry on the United States and considered how this might be a lesson for Europe.



Mr. Suheil Shreiteh

Mr. Shreiteh joined Middle East Airlines in 1972. After working in different departments in M.E.A., he was appointed as Head of Freight and Postal Services in 2002. Since 2009 he has been in charge of leading cargo instructors. His functions include Head of Cargo Security committee, Member of Cargo Security in MEA, Member in National committee of Get Airport Ready for Disaster (GARD), Member in AOC (Cargo) and Member in the committee of construction of the MEAG Cargo Center.

As a strong air cargo business underpinned MEA's growth and was a vital contributor to profitability, Mr. Shreiteh's 42 year experience includes knowledge of the important contribution of air cargo to the airline business.

Mr. Shreiteh was born in Beirut in 1951 and graduated in Business and Political Sciences from Lebanese University in 1974.



Ms. Suzanne Stauffer

Ms. Stauffer works as head of the Security Sector in the International Department of the Directorate General Taxation and Customs Union of the European Commission. Ms. Stauffer is currently in charge of the European Union (EU) authorised economic operators programme, mutual recognition and air cargo security in the Customs area. Ms. Stauffer has organised several EU air cargo pilot activities and is leading the EU/China Smart and Secure Trade Lane Pilot Project (SSTL). Previously Ms. Stauffer was in charge of drug precursors which mostly involved EU rulemaking and international enforcement cooperation in Asia, Pacific and Europe.

Ms. Stauffer is a graduate of the Université Louis Pasteur of Strasbourg / France with a Master in Economics.



Mr. David Sterland

Mr. Sterland has spent 25 years in the international air transport industry, specializing in aviation security since 1999. He held management roles with British Airways at headquarters and overseas before assuming responsibility for BA's international aviation security.

Before moving to ICAO in September 2011, Mr. Sterland worked for the United Kingdom Department for Transport dealing with international and domestic aviation security and for BAA in airport terminal operations at Stansted and Heathrow. Located at ICAO headquarters in Montréal, he focused on the development of policy, regulation and guidance in the areas of air cargo and mail security and API/PNR.

Since November 2012, he has been based in the ICAO Middle East Office in Cairo with responsibility for aviation security and facilitation affairs in the region.



Mr. Howard Stone

Mr. Stone, former Chairman of the European Express Association (EEA) Security Committee represents cargo interests at ECAC, is part of the Stakeholders Advisory Group on Aviation Security to the EC, member of the American Chamber of Commerce Security and Defence group to the EU, member of the Security Group to the GEA and serves on several other industry/research groups at a global and national level.



Mr. Stone is the Vice President Global Programs for UPS Corporate Aviation Security. Previous assignments with UPS have included senior roles in Operations and Industrial Engineering based in Canada, Belgium and the United Kingdom. Howard holds an MBA and BSc (Eng) and is a member of several professional associations.

Ms. Angela Strachan

Ms. Strachan is International Expert, Trade Facilitation and Private Sector Development, London, United Kingdom.

She is an experienced senior trade facilitation specialist with an established track record in strategy design and implementation in Africa, Asia and the Caribbean. Working more recently for the ITC, Geneva as Chief, Business Environment and Lead on Trade Facilitation, she has practical and policy experience in designing and implementing trade facilitation and trade logistics programmes, developing trade facilitation tools for exporting SMEs and the private sector, and advising on trade and transport facilitation and customs reforms programmes.

Ms. Strachan previously worked at UNESCAP in Bangkok, as Regional Adviser Trade Facilitation, and at the Commonwealth Secretariat in London as Trade Advisor.

Currently an international consultant, she advises several development entities, including the United Nations.



Dr. Tiju Thomas

Dr. Tiju Thomas joined the Government Service of India in 1999. He has served in different roles in Customs including international Customs cooperation. He has held key portfolios in these areas in India as well as abroad. He joined the Consulate General of India, Dubai in July 2012 and his assignment in Dubai includes the Economic and Customs matters, with responsibility for Customs cooperation in the Middle East and African region.

He is a medical graduate currently pursuing an MBA in International Trade. His chosen areas include International trade facilitation and security issues, related taxation issues, protection of Intellectual property rights and cultural heritage.



Mr. Gordon Wright

Mr. Wright is a Senior Manager, Customs and Cargo Trade Facilitation at the International Air Transport Association (IATA) in Geneva and is currently secretary to the Cargo Security Task Force and Customs Advisory Group. The main purpose of this group is to work with and respond to new Customs and security challenges from regulators and international organizations and develop standards, tools and measures to meet these new requirements.

Prior to this role, Mr. Wright had a 27 year career as a regulator (Customs) working in all aspects of enforcement activity in the United Kingdom and South Africa, both as an inspector and as a Senior Operational Manager. For the last 11 years, Mr. Wright has specialized in supply chain security solutions and trade facilitation at an international level. Prior to his arrival at IATA, he was responsible for European Union (EU)/United States Customs security programmes and aviation security whilst on secondment to the EU Commission (DG TAXUD).

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Bahrain Airport Services

Bahrain Airport Services – Established in 1977, Bahrain Airport Services (BAS) is an ISAGO accredited airport services provider. The Company operates through five specialist service units, which cover ground operations, cargo handling, catering, aircraft maintenance, and aviation engineering training. In line with its strategy of business diversification, BAS is committed to service quality, operational efficiency and customer satisfaction while maintaining a stance in the implementation of the highest standard of safety and security in the industry.

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The Kingdom of Bahrain Ministry of Interior Customs Affairs helps promote the growth of Bahrain as a global centre of economic activity, attracting foreign investment and enterprises, whilst at the same time ensuring that they safeguard society and economy against illegitimate goods. It applies customs best practices to ensure that it provides a high level of service which is consistent and to the satisfaction of their customers. They are committed to using the latest technology to support their commitments to businesses, and the international community at large. They ensure their cooperation agreements with other Customs and Trade Organizations throughout the region and world facilitating a seamless flow of information necessary in the application of customs procedures, in a globalized trading environment.

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Chisholm – Founded in 2006, Chisholm Enterprises SPC (“CE”) provides aviation & logistics services to discerning customers throughout the Middle East. Operating from our new Bahrain 3,100 square metre hangar and office facility CE’s team of aviation professionals ensure mission success with innovative solutions supported by access to 2 Bahrain registered B737-300F aircraft.

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DADABHAI CARGO, an establishment under DADABHAI TRAVEL which is a part of DADABHAI GROUP, a leading Business Group in the Kingdom of Bahrain. We offer a range of freight solutions by Air or Sea or by Land. Our value added services includes Customs clearance, Packing and removals, Re-location services, Pet re-location. Our contact Details are as follows :
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Gulf Air, the national carrier of the Kingdom of Bahrain, commenced operations in 1950, becoming one of the first commercial airlines established in the Middle East. Today, Gulf Air is a major international carrier serving 37 cities in 22 countries spanning three continents. The airline operates one of the largest networks in the Middle East, with double daily flights to over 10 regional capitals, from its hub at Bahrain International Airport. Renowned for its traditional Arabian hospitality, evidenced by the airline's signature family and business friendly products, Gulf Air is committed to being an industry leader and developing products and services that reflect the evolving needs and aspirations of its passengers. Gulf Air connects Bahrain to the world and, as such, is a key national infrastructure asset, serving as a powerful driver for the economy and supporting the Kingdom's on-going economic growth.

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INTERNATIONAL AIR TRANSPORT ASSOCIATION (IATA)



IATA's mission is to represent, lead and serve the airline industry. Its members comprise some 240 airlines - the world's leading passenger and cargo airlines among them - representing 84% of total air traffic. IATA seeks to improve understanding of the industry among decision makers and increase awareness of the benefits that aviation brings to national and global economies.

Safety, security and the environment are IATA's top priorities. IATA's aim is to simplify processes and increase passenger convenience while reducing costs and improving efficiency. It provides essential professional support to all industry stakeholders with a wide range of products and expert services such as publications, training and consulting.

Booth No. 10

INTERNATIONAL CIVIL AVIATION ORGANIZATION



The International Civil Aviation Organization (ICAO) is a United Nations specialized agency, created in 1944 upon the signing of the Convention on International Civil Aviation (Chicago Convention).

ICAO works with the Convention's 191 Signatory States and global industry and aviation organizations to develop international Standards and Recommended Practices (SARPs) which are used by States to develop their national civil aviation regulations.

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SGS



SGS is the world's leading inspection, verification, testing and certification company, recognised as the global benchmark for quality and integrity. With over 80,000 employees SGS operates a network of over 1,650 offices globally. One of many areas of expertise is the provision of training in all aspects of X-Ray scanner operation.

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THE INTERNATIONAL AIR CARGO ASSOCIATION (TIACA)



TIACA is a global not-for-profit trade association representing all the major segments of the air cargo and air logistics industry – combination and all-cargo airlines, forwarders, airports, ground handlers, road carriers, customs brokers, logistics companies, shippers, IT companies, aircraft and equipment manufacturers, trade press, and educational institutions.

Booth No. 11

WORLD CUSTOMS ORGANIZATION (WCO)



The WCO is an intergovernmental organization comprised of 179 Customs administrations that provides leadership, guidance and support to Customs administrations to secure and facilitate legitimate trade, realize revenues, protect society and build capacity.

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